

## New Resources for GP Teams to Support Pharmacy First Referrals

The [Pharmacy First Service](#) plays a pivotal role in transforming primary care by shifting consultations for minor illnesses from general practices to community pharmacies. This approach not only ensures that patients with minor illness receive prompt care but also frees up valuable GP time to focus on patients with more complex or urgent needs.

To help GP teams make the most of this service, we've developed three new resources:

### 1. Supporting Document for GP Teams

This in-depth guide highlights the advantages of referring patients to Pharmacy First and provides step-by-step instructions for integrating the service into practice workflows. It includes:

- Clear explanations of the benefits for patients and practices
- Guidance on identifying minor illness suitable for Pharmacy First
- Clinical pathways for managing seven common conditions

Ideal for team meetings or induction of new staff, this document ensures GP teams have the knowledge they need to confidently refer patients to local pharmacies

### 2. Quick Reference Guide

This concise guide is designed for quick reference by busy practice teams. It includes:

- A clear outline of the **dos and don'ts** of Pharmacy First
- Guidance to ensure patients are directed to the right care at the right time
- Support for streamlining the referral process to enhance collaboration between GP practices and pharmacy teams

By using this guide, practices can improve efficiency and deliver better patient care.

For more information, contact Community Pharmacy Greater Manchester at [enquiries@cpgm.org.uk](mailto:enquiries@cpgm.org.uk) or view additional supporting materials here <https://gmpcb.org.uk/community-pharmacy/pharmacy-first-service/>

### 3. Do's & Don'ts

This easy-to-use summary is designed for day-to-day reference by busy practice teams. It includes:

- Do's and Don'ts for Pharmacy First Referrals
- Examples of minor illnesses suitable for referrals
- Service exclusions