

ICB Clinical Lead Role (Mentor Role)

Good supervision of all health professionals including Independent Prescribers is vitally important to ensure their work is safe, assured and that they feel properly supported and developed in their roles.

The aim of the clinical lead role is to provide clinical leadership, oversight, support, and consultation to Independent Prescribers as part of the Pathfinder programme.

Role Summary

The clinical lead role will help support improved quality of patient care through professional practice and reflection, helping to develop insights, maintain and refine care standards and increase confidence.

The clinical lead would act as a role model by displaying the core aspects of professionalism, such as effective communication, team-working and being able to reflect on your practice.

The role will help to enhance job satisfaction, staff retention and wellbeing through improved relationships and support from colleagues, including improved retention through support of staff working in isolation. It will also help to reduce stress and anxiety through the sharing of skills, knowledge, and resources in a supportive environment.

The expectation of the role would be to provide:

- strategic clinical leadership
- peer support
- facilitation of reflective learning through individual or group sessions
- regular support to help promote high clinical standards and develop professional expertise
- restorative support
- access to knowledge and expertise
- professional oversight
- reflection on incidents and learning
- support to changes in practice
- reflective supervision that focuses on support and personal development
- support to the practitioner to explore and manage challenges, complexity and other pressure in their role
- a safe space for Independent Prescribers to discuss any issues or problems
- Independent Prescribers with a forum in which to reflect on their own development and discuss clinical issues
- the sharing of best practice across community pharmacy providers to support service improvement.