



## Greater Manchester Weekly Winter Stakeholder Briefing

24<sup>th</sup> January 2024 – Issue 9

This weekly briefing is intended to update stakeholders on how services in Greater Manchester are performing and how we work together to manage demand and provide care and support to the public.

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## Media statement

### Mark Fisher, chief executive of NHS Greater Manchester

“Winter pressures are still impacting our health and care system. Our staff are working tirelessly to keep up with the demand, which is seen in the number of attendances at emergency departments and requests for advice and appointments within community settings.

“The impact of delayed discharges on new admissions remains a challenge which we are doing everything we can to address. As soon as hospital care is no longer required, the safest and best place for a person to be is at home or in appropriate residential care. We know it can sometimes be difficult finding suitable places to go, and that sometimes it can be hard for loved ones to provide input, but we would encourage families where possible to support their relatives in leaving hospital in a timely way.

“Despite unrelenting pressure, the NHS is here for people, as they need; and I would encourage people to use the most appropriate service for their need, and if they aren’t sure, to use NHS 111 Online or phone.”

## Weekly narrative

Our acute system is very pressured this week and all sites have experienced ambulance handover delays. Key pressures remain with bed occupancy and no reason to reside levels, which is impacting patient flow at several hospitals.

## Primary care data

There are approximately 1,800 primary care providers, with a workforce of around 22,000.

- ✚ Dentistry – of 232 practices reporting, 31% of dental practices are feeling a significant or very significant increase in demand, with a further 21% of practices facing extreme demand.
- ✚ General practice - of 275 practices reporting, 30% of GP practices are feeling a significant or very significant increase in demand, with a further 1% of practices facing extreme demand.
- ✚ Optometry - of 84 practices reporting, 7% of optical sites are feeling a significant or very significant increase in demand, with a further 2% of practices facing extreme demand.
- ✚ Pharmacy – of 117 pharmacies reporting, 25% of sites are feeling significantly challenged and 9% are feeling challenged but coping.



Note, work is underway to encourage more practices to use the pulse check so that support can be provided where appropriate.

## Urgent and emergency care data

NHS England publish a weekly online report each Thursday showing verified data across provider organisations including all hospital trusts. You can access the latest urgent and emergency care 'sit rep' here: [Statistics » Urgent and Emergency Care Daily Situation Reports 2023-24 \(england.nhs.uk\)](https://www.england.nhs.uk/statistics/urgent-and-emergency-care-daily-situation-reports-2023-24/).

- ✚ For the week 15<sup>th</sup> to 21<sup>st</sup> January 2024, there were 25,909 attendances; of which type 1 attendances were 18,361. Attendances are higher than the previous reporting period including for Type 1.
- ✚ Hospital bed occupancy across Greater Manchester acute trusts has been on average for the period 91.2%, with the peak at 92.8%.
- ✚ Paediatric services remain challenged and bed occupancy has seen a recent increase during this reporting period.
- ✚ Attendances at emergency departments for mental health conditions have remained stable however the system is significantly constrained by a lack of mental health bed capacity in Greater Manchester, as well as nationally.
- ✚ Ambulance activity has been high with 4,288 ambulances attending Greater Manchester hospitals.
- ✚ Definitions on types of attendance can be found using this [link](#).

## Hospital discharge data

The discharge figures are a snapshot in time provided for the weekly brief to illustrate both demand and pressure. These figures will be shared weekly.

- ✚ There were 895 people medically fit for discharge from acute trusts as of 24<sup>th</sup> January.
- ✚ This week (18<sup>th</sup> January to 24<sup>th</sup> January) there were 853 admissions to hospital across Greater Manchester and 830 discharges.

Discharge data may reflect variation in average length of stay per bed and discharge location.

## Useful information

- ✚ Important information about signs and symptoms of measles, getting a vaccine and what to do if you think someone you know may have it is available on our dedicated webpage: [Measles Don't let your child catch it | Greater Manchester Integrated Care Partnership \(gmintegratedcare.org.uk\)](https://gmintegratedcare.org.uk/measles-dont-let-your-child-catch-it/).

## Extra information

Nominations are now open for the only Greater Manchester-wide awards which recognise the



exemplary contributions of the whole health and care workforce. More information on our website here: [Nominate your health and care champions | Greater Manchester Integrated Care Partnership \(gmintegratedcare.org.uk\)](https://gmintegratedcare.org.uk).