PCB Provider update

NHS
Greater Manchester
Primary Care Provider Board
The partnership of primary care providers

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Welcome

Welcome to the autumn edition of the Greater Manchester Primary Care Provider Board (GMPCB) Provider Update.

In this edition, you can find news and information about:

- Dr Tracey Vell MBE's retirement
- The Greater Manchester Community Pharmacy Manifesto
- Changes to the Community Pharmacy Hypertension Case-Finding Service
- The latest GMPCB webinars for dental and general practice providers

Don't forget to check the PCB website and follow our LinkedIn and X pages for regular updates.

If you have any comments or suggestions about this update, please let us know by emailing: info.gmpcb@nhs.net

PCB news

GMPCB chief officer retires after 40-year career

Colleagues gathered at a celebration event on Friday, 18 September, to formally say goodbye to Dr Tracey Vell MBE as she retires from her role as GMPCB chief officer. You can see photos from the event on our LinkedIn page.

Community Pharmacy Manifesto

Community Pharmacy Greater Manchester (CPGM) has outlined its vision for the future in its recent manifesto.
The manifesto sets out how – with the correct resources and influence – community pharmacy can help to improve population health and ease pressure on the wider health and care system.

Changes to the Community Pharmacy Hypertension Case-Finding Service

An updated specification for the NHS Community Pharmacy Hypertension Case-Finding Service (HCFS) came into effect on 3 September, 2026.

Community Pharmacy Greater Manchester has produced a one-page guide and supporting information to help practices understand more about the latest updates.

Pharmacy Contraception Service webinar for general practice

A webinar recording is available for general practice covering the Pharmacy Contraception Service (PCS).
The webinar outlines how the service can support general practice to manage routine oral contraception activity.
Slides to accompany the webinar are available.

GMPCB delivers conflict training taster session at Community Pharmacy Conference

Dominic Anderson, GMPCB Programme Manager and Lead for Wellbeing, recently delivered a taster session on 'Responding Well to Conflict' at the Community Pharmacy Greater Manchester Conference, which took place in Manchester on Sunday 27, September.
GMPCB's conflict training has already been rolled out successfully to general practice and dental staff in Greater Manchester, offering valuable support for front-line staff and managers navigating conflict in the workplace.
You can read more about the day on our LinkedIn page.

Latest round of conflict training available for general practice

The GP Excellence Programme has released November dates for its Responding Well to Conflict training for general practice.
The training is for non-clinical frontline and managerial colleagues.

New appraisal webinar for general practice managers

A new webinar aims to help general practice managers conduct effective appraisals and meet Beyond Core Contract (BeCCoR) requirements.
Places are still available on the next session, scheduled for Wednesday, 25 November.

Webinar series to support dental practice managers

A new series of webinars designed to equip dental practice managers and aspiring managers with the skills, confidence and practical knowledge to lead successfully is available.
The first webinar, covering incident reporting, took place on 6 October and will shortly be available to view on the PCB YouTube channel.
Other webinars in the series will focus on confidence and resilience, difficult conversations, team conflict and back-office administration. They can be booked via the PCB website.

Homelessness report highlights what can be achieved when services work together

Urban Village Medical Practice has published its Homeless Health Service annual report, which highlights that homelessness is as much of a health issue as it is a housing issue.
The practice is commissioned to deliver a homeless health service for the city centre, and the report features its achievements and challenges during 2025.
Other practices are invited to consider the severity of health needs among this population when developing neighbourhood plans, as well as the potential to improve outcomes through integration with other services.

GM Optometry Hypertension Case Finding Service Pilot Evaluation

A recent report published by Primary Eyecare Services (PES) highlights how community optometry can support the ambitions of the NHS 10 Year Health Plan by delivering prevention and early detection closer to home.
The Greater Manchester (GM) Optometry Hypertension Case Finding Service Pilot Evaluation found that 4,625 blood pressure checks were delivered through 87 GM optometry practices, with 1,018 (22%) referred onwards for further investigation.

Parkrun takeover by Sale Central PCN and Trafford Talking Therapies

Sale (Central) Primary Care Network (PCN) and Trafford Talking Therapies recently took part in a parkrun at Sale Water Park which was captured on a video by GM Moving.
They hope to inspire other areas to strengthen relationships between health services and community activities, helping to improve social connection and get more people moving as part of the shift towards prevention.
You can read more on the NHS Greater Manchester Mental Health Foundation Trust website.
The work also directly supports other national initiatives such as the Active Practice Charter from The Royal College of General Practitioners (RCGP) and Sport England which aims to inspire and celebrate GP practices that commit to increasing activity and reducing sedentary behaviour in staff and patients.

Winter vaccination campaign resources

A number of resources are available from NHS Greater Manchester to support with this year's winter vaccination campaign.
The 2026 campaign - 'Keep protected this winter' – will focus on people's natural instincts to keep themselves and their loved ones protected.

Partner Updates

You can catch up on news from the wider system in the October edition of the Greater Manchester Integrated Care Partnership stakeholder bulletin. You can read the latest from the GM Live Well programme in its September newsletter.

Events page

Our events page features a range of webinars, conferences and training offers relevant to the primary care workforce.
The calendar can be altered to view week by week, by month or in list form (agenda) according to your preference by using the tabs.

Find out more…

