PCB Provider update

NHS
Greater Manchester
Primary Care Provider Board
The partnership of primary care providers

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Welcome

In the few weeks since our last edition, you'll be aware that many colleagues have left NHS GM as a result of budget reductions imposed by national reform.

On behalf of the PCB, I'd like to wish them well in the future and express my gratitude for their hard work.

The teams that remain must now navigate a new way of working, and as a significant partner of NHS GM, primary care providers will also be required to adjust to the changes.

The PCB continues to work with ICB leads to ensure that primary care is represented and consulted on developments, such as GM Live Well, the prevention demonstrator and ongoing work to develop the place-based partnership governance.

Senior ICB leaders regularly attend our PCB board meeting, which enables all primary care partners the opportunity to provide valuable feedback to inform future developments.

If you want to read more about the organisational changes, the new NHS Greater Manchester Operating Model: Making it work, from vision to reality has been published on the NHS GM website.

Section four of the document focuses on how it will work with provider partners, including primary care.

Primary care continues to be a key partner within the GM system, and the PCB will continue to ensure its voice is heard and represented in future developments and health and care delivery.

As an example of this commitment - and something I mentioned last month - we have produced a publication to assist in our relationships with existing and new partners as we evolve and adapt.

It will be particularly useful as we continue to develop relationships with the Voluntary, Community, Faith and Social Enterprise sector (VCFSE), Trust providers and others, to coordinate and co-develop solutions to support our patients.

The 'Who we are and what we do' booklet provides an overview of the PCB, how we work and our ambitions for the future. We've created both a printed and a digital version that you can download – let us know what you think!

Did you know our delivery team facilitates and delivers training and support to hundreds of primary care providers each year? We often have around 50 schemes in operation at any one time, helping colleagues working in community pharmacy, dentistry, general practice and optometry.

For details of what we can offer, check out our website, X and LinkedIn pages.

If you have any comments or suggestions about this update, please let us know by emailing: info.gmpcb@nhs.net

Thank you,

Luvjit Kandula
Chair, Greater Manchester Primary Care Provider Board
Twitter: @luvjitkandula

PCB news

PCB booklet sets out role of primary care providers

A new booklet, produced by the PCB, sets out the role of primary care providers in Greater Manchester.
The 'Who we are and what we do' booklet covers the most up-to-date overview of how we work and our ambitions for the future.

GP practice featured on national webinar

NHS England asked Staveleigh Medical Practice to share how it improved patient experience after receiving GPIP support.
You can read the full case study on the PCB website.

Information about NHS support schemes

Manchester University NHS Foundation Trust has created a handy poster for primary care providers to use when dealing with patients on a low income.
The poster includes information about NHS support schemes.

Bitesize digital training

A new series of bitesize training videos has been launched to help general practice keep up to date with digital technology.
The first two videos are under 20 minutes and cover clinical safety and how to use Copilot chat in MS Teams.

GP Excellence training dates

The GP Excellence programme has released a new set of training dates, covering year-end planning, handling complaints in general practice, managing a multi-disciplinary team, appraisals and business continuity.

Latest webinar recordings

Two webinar recordings have been added to the PCB website and YouTube for colleagues who were unable to join the live sessions.

Trainer Luan Stewart takes you through ‘Delegation and prioritisation for practice managers’ while the latest module in the ‘CQC Readiness Programme’ covers the five CQC domains through a cultural lens.

New podcasts

Two new podcasts are available from the Primary Care Knowledge Boost programme with Drs Lisa and Sara.
They talk about managing heart failure, chronic kidney disease and type 2 diabetes in primary care, and management tips for type 2 diabetes.
There’s also a new edition of the General Practice Podcast from Ockham Healthcare, featuring Kay Keane, practice manager at Urban Village Medical Practice – about navigating a CQC inspection with confidence.

Leaflet to help optical practices

A handy leaflet has been produced to help optical practices in Greater Manchester dealing with patients who have been referred through the Eye Care Navigation Service (ECNS).
The leaflet explains the steps patients need to go through after they have received a text from NHS Eyecare.
There’s more help on the Primary Eyecare Services website.

How the Greater Manchester Care Record is supporting community pharmacy

Luvjit Kandula, Chair of GMPCB, has joined Dr Gareth Thomas, of Health Innovation Manchester, in writing a blog about how the GMCR is working in community pharmacy.
They highlight the work of Well Pharmacy in Oldham, where the team uses the GMCR to provide holistic care to its customers.

Research opportunities

There are a number of research opportunities with the National Institute for Health and Care Research (NIHR) North West Research Delivery Network (RRDN).
Also, if you’re interested in research into rare diseases, there’s a workshop on Friday, 13 March.

GM primary care portal

The NHS GM primary care portal has been launched and primary care providers are encouraged to register for regular updates about their area of work.
The portal provides a single, secure place for key updates, templates, resources and guidance for colleagues in primary care.

Partnership updates

February’s edition of the Greater Manchester Integrated Care Partnership stakeholder bulletin features the latest on NHS GM’s organisational update, along with the news that Dr Tim Dalton will continue as chair of General Practice Provider Board (GPB).
The latest edition of the Greater Manchester Live Well newsletter is also out.

Events page

Our events page features a range of webinars, conferences and training offers relevant to the primary care workforce.
The calendar can be altered to view week by week, by month or in list form (agenda) according to your preference by using the tabs.

Find out more…

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Part of Greater Manchester Integrated Care Partnership