



Issue 5 October 2023

Welcome

You'll often hear the phrase 'hit the ground running' when it comes to taking on a new role – and I can certainly vouch for that since taking over as chair of the PCB!

One of my first jobs in my official capacity was to attend the approval of the Greater Manchester Primary Care Blueprint at a Greater Manchester Integrated Care Partnership Board with Rob and Tracey, followed by a formal signing of the document along with other system leaders. The recognition of primary care as a key part of the GM system is a positive step forward for the future.

You'll find a photograph marking the occasion on our social channels and website, along with an update about an event for all primary care providers included in this month's bulletin. There's a link to the article below.

One project we have all been working on is the new sitrep tool for primary care. This has been in operation for a few weeks and we've received useful feedback on how it's working for you and how it can be improved. Something we're hearing loud and clear is that there needs to be an assurance that once completed, someone will act on the information submitted.

The PCB continues to flag the challenges and system pressures on behalf of primary care providers however, we need your support to provide the data to strengthen our case. That's why we're asking you to complete the forms on Tableau when asked.

We're working on ensuring information is flagged with the right people, so the most appropriate support can be put into action, so please bear with us. In the meantime, we have updated the support page on the PCB website to include direct contact details for providers to use when needed – read more in the update below.

This edition also has updates on the Primary Care Knowledge Boost podcast and a new events page on the PCB website.

If you have any comments or suggestions about this update, please let us know by emailing: info.gmpcb@nhs.net

Thank you,

Luvjit Kandula Chair, Greater Manchester Primary Care Provider Board Twitter: @luvjitkandula

PCB news

Launch of Primary Care Blueprint

The GM Primary Care Blueprint was officially signed and approved at the end of September and <u>details of the five-year plan</u> have been publicised by NHS GM and the PCB.

An online event to launch and discuss the blueprint with providers has been deferred until the new year, when we'll have more detail around how the blueprint will be delivered and the support available.

Campaign resources on CPCS

A suite of campaign resources for GPs to use in promoting the Community Pharmacist Consultation Service (CPCS) has been added to the PCB website. You can find them on the GP Community Pharmacist Consultation Service page, under 'useful resources'.

Third event in PCN Development Programme

A handful of places remain for the next event in our <u>PCN Development Programme</u> on Thursday, 2 November. Please reserve your place on <u>Eventbrite</u> to avoid disappointment! Hearing from people who have first-hand experience in the many challenges faced by primary care is invaluable.

Updates to sitrep support page

Thank you for your feedback so far on the new primary care sitrep tool, launched in September on Tableau.

We hope that you find the accompanying support page useful and, as promised, we will continuously update the information. Please revisit the page for some recently added useful contacts.

Survey to improve proxy access to children's GP services

A quick reminder to <u>complete the survey</u>, which has been sent to all GP practices and PCNs. before the end of October.

Podcast reaches exciting milestone

We're delighted to announce that the Primary Care Knowledge Boost (PCKB) podcast has reached an impressive milestone – one million downloads!

Read more on our <u>news page</u> and check out the latest episodes via our social media channels or on the <u>resources</u> section of our website.

Information to support young people experiencing self-harm

NHS Greater Manchester has produced <u>information resources</u> for young people and their parents and carers, which explain why people may self-harm, how to talk about it and strategies to help young people manage their emotions before they reach a crisis, while highlighting sources of help.

The resources can be shared with patients.

Young people and eating disorders - support for primary care

NHS GM has also produced a <u>dedicated web page</u> with guidelines for primary care professionals in supporting young people with suspected eating disorders.

It includes a video on how to make referrals and how the service is organised, plus a video case study of a young person who was successfully treated by the community eating disorder service.

There is also a <u>leaflet containing useful signposts to support</u>, for people concerned about someone with a suspected eating disorder.

Digital skills programme

We have partnered with the Greater Manchester Training Hub to host a series of one-hour seminars to improve the digital skills of your workforce.

The sessions run until December and cover a range of topics, including Tableau, Microsoft, and getting the most out of Docman 10. Register your interest by <u>completing the online form.</u>

Dates for your diary...

We're regularly sent 'dates for your diary' which you may find interesting, and have been including them as part of this update, like the ones listed below.

To supply you with the events in the quickest way we can, we are launching a new <u>'events</u> page' on the PCB website.

You'll find a range of webinars, conferences and training offers relevant to the primary care workforce. The calendar can be altered to view week by week, by month or in list form (agenda) according to your preference by using the tabs.

Let us know what you think...

- Free study afternoon with The Cancer Forum and GatewayC (21 November)
- Greater Manchester Personalised Care Workforce Conference (22 November)
- Digital weight management refresh and update (6 November)
- Deadline for Fairer Health for All Fellowship (10 November)

Find out more...



Part of Greater Manchester Integrated Care Partnership

